



# Action Evaluation of Health Programmes and Changes: A Handbook for a User-Focused Approach

*John Øvretveit*

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Healthcare Performance and Organisational Culture examines the evidence for a relationship between organisational culture and organisational performance in the health care sector. This book provides essential information to assist health managers improve the performance of their organisation by addressing the factors of style and culture, using practical tools throughout to measure them and link them to performance. It comprehensively examines the theoretical basis of the relationship between organisational culture and performance and assesses the various tools designed to measure or assess the culture of organisations. All healthcare professionals and clinicians with management responsibilities will find this book essential reading.

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